

# [MS-SMTPNTLM]: NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension

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# 1 Introduction

The NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension specifies the use of **NTLM** authentication (as specified in [\[MS-NLMP\]](#)) by the **Simple Mail Transfer Protocol (SMTP)** to facilitate client authentication to a Windows SMTP server. SMTP specifies a protocol for reliable and efficient transmission of email. A detailed definition of SMTP is specified in [\[RFC5321\]](#) and [\[RFC5322\]](#).

The NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension uses the SMTP-AUTH command (as specified in [\[RFC2554\]](#) section 4) and **SMTP** response codes to negotiate NTLM authentication and send authentication data.

Sections 1.8, 2, and 3 of this specification are normative and can contain the terms MAY, SHOULD, MUST, MUST NOT, and SHOULD NOT as defined in RFC 2119. Sections 1.5 and 1.9 are also normative but cannot contain those terms. All other sections and examples in this specification are informative.

## 1.1 Glossary

The following terms are defined in [\[MS-GLOS\]](#):

**base64**  
**challenge/response authentication**  
**NT LAN Manager (NTLM) Authentication Protocol**  
**Simple Authentication and Security Layer (SASL)**  
**Simple Mail Transfer Protocol (SMTP)**

The following terms are specific to this document:

**AUTH command:** A **Simple Mail Transfer Protocol (SMTP)** command that is used to send authentication information, as specified in [\[RFC2554\]](#). The structure of the **AUTH command** (as used in the NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension) is as follows.

```
AUTH NTLM<CR><LF>
```

Or, optionally, it is as follows.

```
AUTH NTLM [initial-response]<CR><LF>
```

Both command forms are accepted, as required by the RFC.

**connection-oriented NTLM:** One of the two variants of the NT LAN Manager (NTLM) Authentication Protocol.

**NTLM AUTHENTICATE\_MESSAGE:** The **NTLM AUTHENTICATE\_MESSAGE** packet defines an **NTLM** authenticate message that is sent from the client to the server after the **NTLM CHALLENGE\_MESSAGE** is processed by the client. Message structure and other details of this packet are specified in [\[MS-NLMP\]](#).

**NTLM CHALLENGE\_MESSAGE:** The **NTLM CHALLENGE\_MESSAGE** packet defines an NTLM challenge message that is sent from the server to the client. **NTLM CHALLENGE\_MESSAGE** is generated by the local **NTLM software** and passed to the application that supports embedded **NTLM** authentication. This message is used by the server to challenge the client to prove its identity. Message structure and other details of this packet are specified in [MS-NLMP].

**NTLM message:** An **NTLM message** carries authentication information. Its payload data is passed to the application that supports embedded **NTLM** authentication by the **NTLM software** installed on the local computer. **NTLM messages** are transmitted between the client and server embedded within the application protocol that is using **NTLM** authentication. There are three types of **NTLM messages**:

- **NTLM NEGOTIATE\_MESSAGE**
- **NTLM CHALLENGE\_MESSAGE**
- **NTLM AUTHENTICATE\_MESSAGE**

**NTLM NEGOTIATE\_MESSAGE:** The **NEGOTIATE\_MESSAGE** packet defines an NTLM negotiate message that is sent from the client to the server. The **NTLM NEGOTIATE\_MESSAGE** is generated by the local **NTLM software** and passed to the application that supports embedded **NTLM** authentication. This message allows the client to specify its supported **NTLM** options to the server. Message structure and other details are specified in [MS-NLMP].

**NTLM software:** Software that implements the NT LAN Manager (NTLM) Authentication Protocol.

**MAY, SHOULD, MUST, SHOULD NOT, MUST NOT:** These terms (in all caps) are used as specified in [\[RFC2119\]](#). All statements of optional behavior use either MAY, SHOULD, or SHOULD NOT.

## 1.2 References

References to Microsoft Open Specifications documentation do not include a publishing year because links are to the latest version of the documents, which are updated frequently. References to other documents include a publishing year when one is available.

A reference marked "(Archived)" means that the reference document was either retired and is no longer being maintained or was replaced with a new document that provides current implementation details. We archive our documents online [\[Windows Protocol\]](#).

### 1.2.1 Normative References

We conduct frequent surveys of the normative references to assure their continued availability. If you have any issue with finding a normative reference, please contact [dochelp@microsoft.com](mailto:dochelp@microsoft.com). We will assist you in finding the relevant information. Please check the archive site, <http://msdn2.microsoft.com/en-us/library/E4BD6494-06AD-4aed-9823-445E921C9624>, as an additional source.

[MS-NLMP] Microsoft Corporation, "[NT LAN Manager \(NTLM\) Authentication Protocol](#)".

[RFC1521] Borenstein, N., and Freed, N., "MIME (Multipurpose Internet Mail Extensions) Part One: Mechanisms for Specifying and Describing the Format of Internet Message Bodies", RFC 1521, September, 1993, <http://www.ietf.org/rfc/rfc1521.txt>

[RFC2119] Bradner, S., "Key words for use in RFCs to Indicate Requirement Levels", BCP 14, RFC 2119, March 1997, <http://www.rfc-editor.org/rfc/rfc2119.txt>

[RFC2554] Myers, J., "SMTP Service Extension for Authentication", RFC 2554, March, 1999, <http://www.ietf.org/rfc/rfc2554.txt>

[RFC4234] Crocker, D., Ed., and Overell, P., "Augmented BNF for Syntax Specifications: ABNF", RFC 4234, October 2005, <http://www.ietf.org/rfc/rfc4234.txt>

[RFC5321] Klensin, J., "Simple Mail Transfer Protocol", RFC 5321, October 2008, <http://rfc-editor.org/rfc/rfc5321.txt>

[RFC5322] Resnick, P., Ed., "Internet Message Format", RFC 5322, October 2008, <http://www.ietf.org/rfc/rfc5322.txt>

## 1.2.2 Informative References

[MS-GLOS] Microsoft Corporation, "[Windows Protocols Master Glossary](#)".

[MSKB-163846] Microsoft Corporation, "SID Values For Default Windows NT Installations", Version 2.1, November 2006, <http://support.microsoft.com/kb/163846>

[SSPI] Microsoft Corporation, "SSPI", <http://msdn.microsoft.com/en-us/library/aa380493.aspx>

## 1.3 Overview

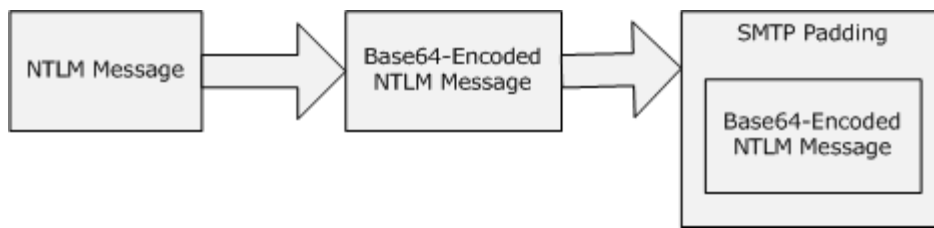
Client applications that connect to the Simple Mail Transfer Protocol (SMTP) service on supported operating systems (see section 6) can use NT LAN Manager Protocol (NTLM) authentication, as specified in [\[MS-NLMP\]](#).

The NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension specifies how an SMTP client and SMTP server can use the NTLM Authentication Protocol, as specified in [\[MS-NLMP\]](#), so that the SMTP server can authenticate the SMTP client. The NTLM Authentication Protocol, as specified in [\[MS-NLMP\]](#), is a **challenge/response authentication** protocol that depends on the application layer protocols to transport NTLM packets from client to server and from server to client.

The NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension defines how SMTP is extended to perform authentication using the NTLM Authentication Protocol, as specified in [\[MS-NLMP\]](#). The SMTP standard defines an extensibility mechanism for arbitrary authentication protocols to be plugged in to the core protocol. This mechanism is the SMTP-AUTH mechanism.

The NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension is an embedded protocol in which NTLM authentication data is first transformed into a **base64** representation (as specified in [\[RFC1521\]](#)) and then formatted by padding with SMTP status codes and SMTP keywords, as defined by the AUTH mechanism. The base64 encoding and the formatting are very rudimentary and solely intended to make the NTLM data look like other SMTP commands and responses. The following diagram illustrates the sequence of transformations performed on an **NTLM message** to produce a message that can be sent over SMTP.





**Figure 1: Relationship between NTLM message and SMTP (NTLM Authentication Protocol message)**

The NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension is a pass-through protocol that does not specify the structure of NTLM information. Instead, the protocol relies on the software that implements the NTLM Authentication Protocol (as specified in [MS-NLMP]) to process each NTLM message to be sent or received.

The NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension defines both server and client roles.

When SMTP requests NTLM authentication, it interacts with the **NTLM software** appropriately. An overview of this interaction follows:

If acting as an SMTP client:

1. The NTLM software returns the first NTLM message to the client to be sent to the server.
2. The client should apply both the base64 encoding and SMTP padding transformations mentioned earlier (and described in detail later in this document) to produce an SMTP message, and then send this message to the server.
3. The client should wait for a response from the server. When the response is received, the client determines whether the response indicates either the end of authentication (success or failure) or the continuation of authentication.
4. If the authentication is continuing, the response message is stripped of the SMTP padding, is base64 decoded, and is passed into the NTLM software, on which the NTLM software may return another NTLM message that needs to be sent to the server. Steps 2 through 4 are repeated until authentication succeeds or fails.

If acting as an SMTP server:

1. The server waits to receive the first SMTP authentication message from the client.
2. When an SMTP message is received from the client, the SMTP padding is removed, the message is base64-decoded, and the resulting NTLM message is passed into the NTLM software.
3. The NTLM software will return a status indicating whether authentication completed successfully, failed, or more NTLM messages need to be exchanged to complete the authentication.
4. If the authentication is continuing, the NTLM software will return an NTLM message that needs to be sent to the client. This message is base64-encoded, and the SMTP padding is applied and sent to the client. Steps 2 through 4 are repeated until authentication succeeds or fails.

The sequence that follows shows the typical flow of packets between a client and server once NTLM authentication has been selected:

1. The SMTP client sends an **NTLM NEGOTIATE\_MESSAGE** embedded in an [SMTP\\_AUTH\\_NTLM\\_BLOB Command](#) packet to the server.
2. On receiving the SMTP packet with NTLM NEGOTIATE\_MESSAGE, the server sends an **NTLM CHALLENGE\_MESSAGE** embedded in an SMTP packet to the client.
3. In response, the SMTP client sends an **NTLM AUTHENTICATE\_MESSAGE** embedded in an SMTP packet.
4. The server then sends an SMTP response to the client to successfully complete the authentication process.

The NTLM NEGOTIATE\_MESSAGE, NTLM CHALLENGE\_MESSAGE, and NTLM AUTHENTICATE\_MESSAGE packets contain NTLM authentication data that must be processed by the NTLM software installed on the local computer. How to retrieve and process NTLM messages is specified in [MS-NLMP].

Implementers of the NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension must possess a working knowledge of the following:

- Simple Mail Transfer Protocol (SMTP), as specified in [RFC5321](#) and [RFC5322](#)
- Multipurpose Internet Mail Extensions (MIME) base64 encoding method, as specified in [RFC1521](#)
- NTLM Authentication Protocol, as specified in [MS-NLMP]

#### 1.4 Relationship to Other Protocols

The NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension uses the SMTP-AUTH extension mechanism, as specified in [RFC2554](#), and is an embedded protocol. Unlike stand-alone application protocols, such as Telnet or Hypertext Transfer Protocol (HTTP), NTLM Authentication: SMTP Extension packets are embedded in Simple Mail Transfer Protocol (SMTP) commands and server responses.

SMTP specifies only the sequence in which an SMTP server and an SMTP client must exchange NTLM messages to successfully authenticate the client to the server. It does not specify how the client obtains NTLM messages from the local NTLM software or how the SMTP server should process NTLM messages. The SMTP client and SMTP server implementations depend on the availability of an implementation of the NTLM Authentication Protocol (as specified in [MS-NLMP](#)) to obtain and process NTLM messages and on the availability of the base64 encoding and decoding mechanisms (as specified in [RFC1521](#)) to encode and decode the NTLM messages embedded in SMTP packets.

#### 1.5 Prerequisites/Preconditions

Because the NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension depends on NTLM to authenticate the client to the server, both server and client must have access to an implementation of the NTLM Authentication Protocol (as specified in [MS-NLMP](#)) that is capable of supporting **connection-oriented NTLM.<1>**

#### 1.6 Applicability Statement

The NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension must be used by an SMTP client and an SMTP server when the SMTP client authenticates to the SMTP server by using NTLM authentication.

## 1.7 Versioning and Capability Negotiation

This document covers versioning issues in the following areas:

- Security and Authentication Methods: The NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension supports the NTLM version 1 and NTLM version 2 authentication methods, as specified in [\[MS-NLMP\]](#).
- Capability Negotiation: The NTLM Authentication: SMTP Extension does not support negotiation of the NTLM Authentication Protocol (as specified in [\[MS-NLMP\]](#)) version to use. Instead, the NTLM Authentication Protocol (as specified in [\[MS-NLMP\]](#)) version must be configured on both the client and the server prior to authentication. NTLM Authentication Protocol (as specified in [\[MS-NLMP\]](#)) version mismatches are handled by the NTLM Authentication Protocol (as specified in [\[MS-NLMP\]](#)) implementation, and not by SMTP.

The SMTP Service Extension for Authentication (as specified in [\[RFC2554\]](#)) does document the framework within which SMTP clients may discover (and SMTP servers may advertise) the capability to perform any given authentication mechanism, including (in particular) NTLM.

The client discovers if the server supports NTLM AUTH through the SMTP-EHLO, at which time the server responds with a standard EHLO response, as specified in [\[RFC2821\]](#). The EHLO keyword that is advertised if NTLM authentication is supported is "NTLM". NTLM is an **SASL** mechanism (as defined in [\[RFC2554\]](#) section 3 bullet 3). The messages involved are formally specified in other sections of this document.

## 1.8 Vendor-Extensible Fields

None.

## 1.9 Standards Assignments

None.

## 2 Messages

### 2.1 Transport

The NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension does not establish transport connections. Instead, its messages are encapsulated in SMTP commands and responses. How NTLM Authentication: SMTP Extension messages must be encapsulated in SMTP commands is specified in section [2.2](#).

### 2.2 Message Syntax

NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension messages are divided into two categories, depending on whether the message is sent by the server or the client.

The formal syntax of messages is provided in Augmented Backus-Naur Form (ABNF), as specified in [\[RFC4234\]](#).

#### 2.2.1 SMTP AUTH Extensions

The first category of SMTP messages is within the SMTP-AUTH extensibility framework. These messages are defined in [\[RFC2554\]](#). The NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension introduces the following messages, as specified in sections [2.2.1.1](#) through [2.2.1.9](#).

The client can receive any one of the following responses during authentication:

- [SMTP AUTH NTLM BLOB Response](#)
- [SMTP AUTH Fail Response](#)
- [SMTP AUTH Other Failure Response](#)
- [SMTP AUTH NTLM Succeeded Response](#)

Note that the syntax and meaning of these messages are completely defined by [\[RFC2554\]](#) except for the SMTP\_AUTH\_NTLM\_BLOB\_Response message, for which [\[RFC2554\]](#) does not define the data encapsulated within the SMTP message and leaves the definition and processing of that data to the extension mechanism. This specification will focus on precisely defining that data.

##### 2.2.1.1 SMTP\_AUTH\_NTLM\_Initiation\_Command Message

The SMTP\_AUTH\_NTLM\_Initiation\_Command message initiates the NTLM authentication process for SMTP.

[\[RFC2554\]](#) section 4 defines the syntax of the SMTP **AUTH command** and related commands (for example, EHLO) to initiate authentication. The mechanism name for NTLM authentication is defined to be the string "NTLM" for the NTLM Authentication: SMTP Extension.

##### 2.2.1.2 SMTP\_NTLM\_Supported\_Response Message

The SMTP\_NTLM\_Supported\_Response message indicates that the server supports NTLM authentication for SMTP.

If the [initial-response] string is not supplied in the client [SMTP\\_AUTH\\_NTLM\\_Initiation\\_Command](#) message, and NTLM is supported, the SMTP server will respond with an SMTP message prefixed with a status code of 334 to indicate that NTLM is supported. The only data in this message that is useful is the status code 334. The remaining data is a human-readable ASCII string whose contents are constrained by the specifications in section 4.5.3 in [RFC2821](#). This data has no bearing on the authentication. The syntax of this command is shown as follows.

```
334 <human-readable-string><CR><LF>
```

A human-readable-string is formally defined in ABNF as follows.

```
human-readable-string = *CHAR
```

**Note** CHAR is the US-ASCII character set, excluding NULL.

### 2.2.1.3 SMTP\_AUTH\_NTLM\_BLOB\_Response Message

The SMTP\_AUTH\_NTLM\_BLOB\_Response message is defined as follows. This message is partially defined in [RFC2554](#) section 4 as a "server challenge response". The 334 status code indicates ongoing authentication and indicates that the <base64-encoded-NTLM-message> is to be processed by the authentication subsystem.

```
334 <base64-encoded-NTLM-message><CR><LF>
```

Note that status code 334 is also returned by the [SMTP\\_NTLM\\_Supported\\_Response](#) message.

### 2.2.1.4 SMTP\_AUTH\_Fail\_Response Message

SMTP\_AUTH\_Fail\_Response is defined as follows. This message, identified by the 535 status code, is defined in [RFC2554](#) section 4, and indicates that the authentication has terminated unsuccessfully because the user name or password is incorrect.

```
535 5.7.3 <human-readable-string><CR><LF>
```

### 2.2.1.5 SMTP\_AUTH\_Other\_Failure\_Response Message

The SMTP\_AUTH\_Other\_Failure\_Response message is defined as follows. This is actually a class of messages whose syntax and interpretation are defined in [RFC2821](#) section 4.2 and [RFC2554](#) sections 4 and 6. They indicate an abnormal termination of the NTLM authentication negotiation, which may occur for various reasons such as software errors, lack of system resources, and so on. For the purposes of this document, SMTP\_AUTH\_Other\_Failure\_Response is defined as any SMTP message other than [SMTP\\_AUTH\\_NTLM\\_Succeeded\\_Response](#), [SMTP\\_AUTH\\_Fail\\_Response](#), and [SMTP\\_AUTH\\_NTLM\\_BLOB\\_Response](#). The interpretation of SMTP\_AUTH\_Other\_Failure\_Response, and the suggested client action when receiving such a message, is defined in [RFC2821](#) section 4.3. This message represents an exit from AUTH and, as such, is not really a part of AUTH negotiation.

### 2.2.1.6 SMTP\_AUTH\_NTLM\_Succeeded\_Response Message

The SMTP\_AUTH\_NTLM\_Succeeded\_Response message is defined as follows. This message is defined in [\[RFC2554\]](#) section 4 and indicates that the authentication negotiation has completed with the client successfully authenticating to the server.

```
235 <human-readable-string><CR><LF>
```

### 2.2.1.7 SMTP\_AUTH\_NTLM\_BLOB\_Command Message

NTLM messages encapsulated by the client and sent to the server are referred to as SMTP\_AUTH\_NTLM\_BLOB\_Command messages in this document. They have the following syntax defined and conform to the prescription of [\[RFC2554\]](#) section 4.

```
<base64-encoded-NTLM-message><CR><LF>
```

### 2.2.1.8 SMTP\_NTLM\_Not\_Supported\_Response Message

The SMTP\_NTLM\_Not\_Supported\_Response\_Message is defined as follows. This message is defined in [\[RFC2554\]](#) section 4 and indicates that the authentication mechanism is not supported by the server. The server rejects the AUTH command with the following message.

```
504 <human-readable-string><CR><LF>
```

### 2.2.1.9 EHLO Discovery Message

The NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension also supports the discovery of supported authentication procedures.

When the EHLO command is sent to the SMTP server, the SMTP server will list available authentication mechanisms using the syntax defined in [\[RFC2821\]](#) section 4.1.1.1. The NTLM mechanism is indicated by using the "NTLM" EHLO keyword value if NTLM authentication is enabled for the SMTP server. An example of such an advertisement of supported authentication procedures by the server can be found in [\[RFC2554\]](#) section 4. The line "S: 250 AUTH CRAM-MD5 DIGEST-MD5" in the conversation indicates that the server advertises the supported authentication procedures as CRAM-MD5, DIGEST-MD5.

The server responds with an EHLO-Response (including the EHLO-keyword AUTH) when the client sends the EHLO command with or without an argument.

[\[RFC2821\]](#) section 4.1.1.1 states that clients SHOULD send EHLO with an argument. The definition of SHOULD in [\[RFC2119\]](#) allows the client to exclude the EHLO argument in exceptional circumstances. The SMTP server MUST support such clients.

## 2.2.2 SMTP Server Messages

This section defines the creation of [SMTP\\_AUTH\\_NTLM\\_BLOB\\_Response](#) messages. These are NTLM messages that are sent by the server, and MUST be encapsulated as follows to conform to syntax specified by the SMTP-AUTH mechanism:

1. Encode the NTLM message data as base64 (as specified in [RFC1521](#)). This is required because NTLM messages contain data outside the ASCII character range whereas SMTP only supports the sending of ASCII characters within the context of SMTP-AUTH.
2. To the base64-encoded string, prefix the SMTP response code "334 " (that is, the numerals 334 followed by the ASCII space character 0x20).
3. Suffix the <CR> and <LF> characters (ASCII values 0x0D and 0x0A), as required by SMTP.

The definition of a server message is as follows:

```
334 <base64-encoded-NTLM-message><CR><LF>
```

De-encapsulation of these messages by the client follows the reverse logic:

1. Remove the <CR> and <LF> characters (ASCII values 0x0D and 0x0A).
2. Remove the SMTP response code "334" (that is, the numerals 334 followed by the ASCII space character 0x20).
3. base64 decode the SMTP data to produce the original NTLM message data.

### 2.2.3 SMTP Client Messages

This section defines the creation of [SMTP AUTH NTLM BLOB Command](#) messages. These NTLM messages sent by the client are encapsulated as follows to conform to the SMTP-AUTH mechanism:

1. base64-encode (as specified in [RFC1521](#)) the NTLM message data. This is required because NTLM messages contain data outside the ASCII character range whereas SMTP only supports ASCII characters to be sent within the context of SMTP-AUTH.
2. Suffix the <CR> and <LF> characters (ASCII values 0x0D and 0x0A), as required by SMTP.

The definition of a client message is as follows:

```
<base64-encoded-NTLM-message><CR><LF>
```

De-encapsulation of these messages by the server follows the reverse logic:

1. Remove the <CR> and <LF> characters (ASCII values 0x0D and 0x0A).
2. base64 decode the SMTP data to produce the original NTLM message data.

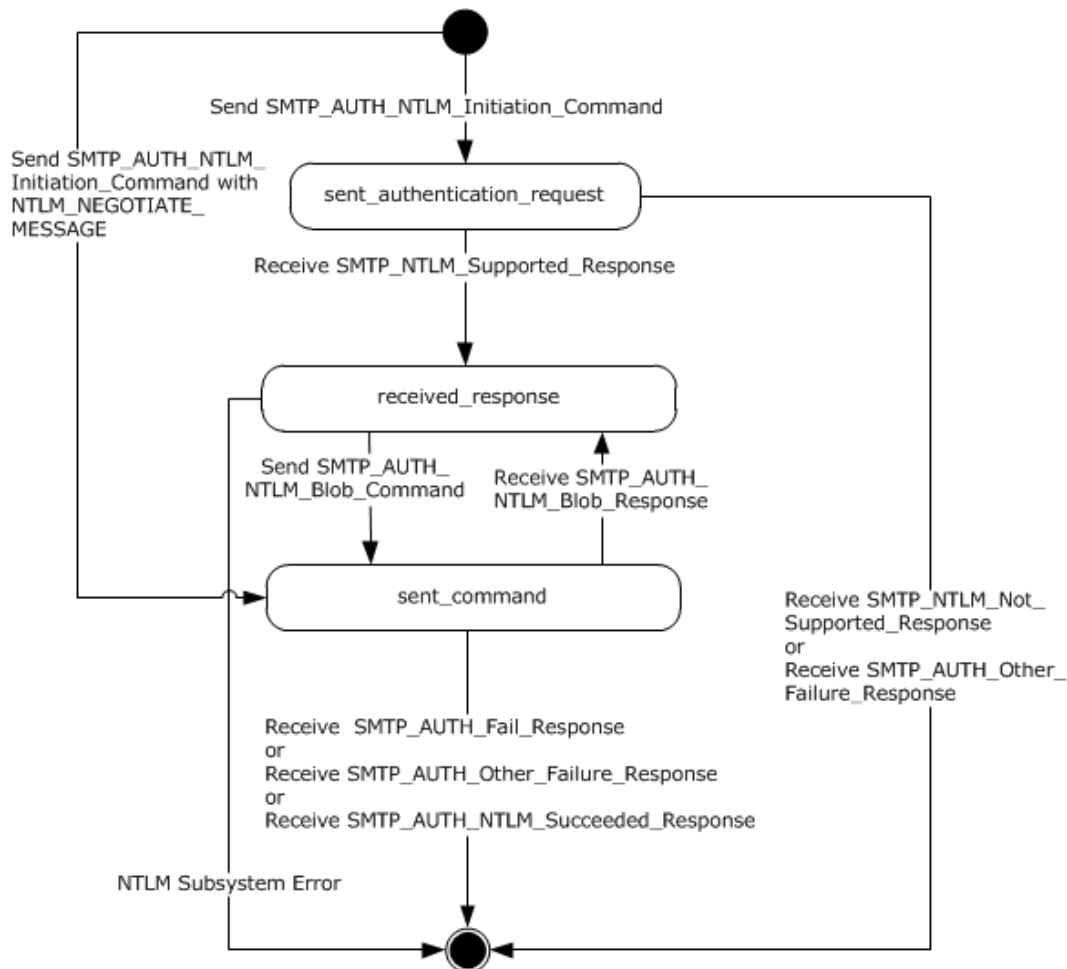
## 3 Protocol Details

### 3.1 Client Details

This section specifies details of the SMTP client role. An implementation of the Simple Mail Transfer Protocol (SMTP) Extension SHOULD support the client role.

#### 3.1.1 Abstract Data Model

##### 3.1.1.1 SMTP State Model



**Figure 2: SMTP NTLM authentication client state model**

The abstract data model for the NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension has the following states:

1. start

This is the state of the client before the [SMTP\\_AUTH\\_NTLM\\_Initiation\\_Command](#) message has been sent.



## 2. sent\_authentication\_request

This is the state of the client after the SMTP\_AUTH\_NTLM\_Initiation\_Command message has been sent.

## 3. received\_response

This is the state entered by the client after it has received an [SMTP\\_NTLM\\_Supported\\_Response](#) message, or when the client receives an [SMTP\\_AUTH\\_NTLM\\_BLOB\\_Response](#) message.

When the client enters this state after receiving a SMTP\_NTLM\_Supported\_Response message, the client invokes the NTLM software to get the NTLM\_NEGOTIATE\_MESSAGE and sends it to the server embedded inside the first [SMTP\\_AUTH\\_NTLM\\_Blob\\_Command](#). The client transitions the state to sent\_command after it sends the SMTP\_AUTH\_NTLM\_Blob\_Command.

The client returns to this state from the sent\_command state after it receives SMTP\_AUTH\_NTLM\_BLOB\_Response from the server.

The client transitions the state to completed\_authentication if it encounters an NTLM software error.

## 4. sent\_command

This is the state entered by the client after it has sent an SMTP\_AUTH\_NTLM\_Initiation\_Command message with NTLM\_NEGOTIATE\_MESSAGE. During this state the client waits for a response from the server. When SMTP\_AUTH\_NTLM\_BLOB\_Response is received, the client transitions the state to received\_response.

The client returns to this state from the received\_response state after it sends the SMTP\_AUTH\_NTLM\_Blob\_Command to the server.

The client transitions to completed\_authentication if it receives [SMTP\\_AUTH\\_FAIL\\_Response](#), [SMTP\\_AUTH\\_Other\\_Failure\\_Response](#), or [SMTP\\_AUTH\\_NTLM\\_Succeeded\\_Response](#).

## 5. completed\_authentication

This is the state of the client on completion of authentication (successful or otherwise).. Section [3.1.5](#) defines the rules for how this state is reached. The completed\_authentication represents the end state of the authentication protocol.

This document does not address the behavior of SMTP in this state.

### 3.1.2 Timers

None.

### 3.1.3 Initialization

None.

### 3.1.4 Higher-Layer Triggered Events

#### 3.1.4.1 Sending an SMTP\_AUTH\_NTLM\_Initiation\_Command Message

This section defines the creation of SMTP\_AUTH\_NTLM\_Initiation\_Command messages. These NTLM messages are sent by the client when the state equals start. They SHOULD [<2>](#) contain an NTLM

NEGOTIATE\_MESSAGE encapsulated in the [initial response]. The encapsulation of this message is as specified in section [2.2.3](#).

### 3.1.4.2 Sending an SMTP\_AUTH\_NTLM\_BLOB\_Command Message

This section defines the creation of [SMTP\\_AUTH\\_NTLM\\_BLOB\\_Command](#) messages. These NTLM messages are sent by the client when the state equals received\_response and are encapsulated as specified in section [2.2.3](#) to conform to the SMTP-AUTH mechanism.

### 3.1.5 Message Processing Events and Sequencing Rules

The NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension is driven by a series of message exchanges between an SMTP server and an SMTP client. The rules governing the sequencing of commands and the internal states of the client and server are defined by a combination of [\[RFC2554\]](#) and [\[MS-NLMP\]](#). Section [3.1.1](#) completely defines how the rules specified in [\[RFC2554\]](#) and [\[MS-NLMP\]](#) govern SMTP authentication.

#### 3.1.5.1 Receiving an SMTP\_NTLM\_Supported\_Response Message

When the client state equals sent\_authentication\_request and on receiving this message, a client MUST generate the first NTLM message by calling the NTLM software. The NTLM software then generates NTLM NEGOTIATE\_MESSAGE, as specified in [\[MS-NLMP\]](#). The client MUST then encapsulate the NTLM message, as defined in section [2.2.3](#), and send it to the server.

**Note** The server will send the [SMTP\\_NTLM\\_Supported\\_Response](#) message only if the client did not embed an NTLM NEGOTIATE\_MESSAGE in the [SMTP\\_AUTH\\_NTLM\\_Initiation\\_Command](#) [initial-response] optional parameter.

The state of the client MUST be changed to received\_response.

The command sent by the client determines whether the server response is interpreted as an SMTP\_NTLM\_Supported\_Response or an [SMTP\\_AUTH\\_NTLM\\_BLOB\\_Response](#). Based on ABNF syntax alone, SMTP\_NTLM\_Supported\_Response and SMTP\_AUTH\_NTLM\_BLOB\_Response messages appear identical, making a successful distinction between the two impossible. Therefore, the parser MUST distinguish between these messages as follows:

- If the client previously sent an SMTP\_AUTH\_NTLM\_Initiation\_Command without an [initial-response], the server response MUST be parsed as an SMTP\_NTLM\_Supported\_Response message with a human-readable-string. The human-readable-string SHOULD be ignored by the client, except to facilitate troubleshooting and debugging. This string has no consequence on the operation of the protocol.
- If the client previously sent an SMTP\_AUTH\_NTLM\_Initiation\_Command with an [initial-response], the server response MUST be parsed as an SMTP\_AUTH\_NTLM\_BLOB\_Response message with a base64-encoded string. The client MUST NOT ignore the base64-encoded string and it MUST be processed by the NTLM software, as described in this document.

**Note** Status code 334 is also returned by the SMTP\_AUTH\_NTLM\_BLOB\_Response message.

#### 3.1.5.2 Receiving an SMTP\_NTLM\_Not\_Supported\_Response Message

When the client state equals sent\_authentication\_request, the SMTP client MUST change its internal state to completed\_authentication and consider that the authentication has failed. The client can then take any appropriate action. This document does not mandate any specific course of action.

**Note** This response MUST be interpreted using the rules specified in [\[RFC2821\]](#). These rules include the use of the three-digit status code to infer whether the failure is permanent or temporary, whether or not to generate non-delivery notifications for messages queued on the client, and so on. As implemented, this will be an exception code: 504, which indicates a permanent error.

### 3.1.5.3 Receiving an SMTP\_AUTH\_NTLM\_BLOB\_Response Message

When the client state equals `sent_command` and on receiving this message, a client MUST change its internal state to `received_response`, de-encapsulate it to obtain the embedded NTLM message, and then pass it to the NTLM software for processing. The NTLM software then extracts the `NTLM_CHALLENGE_MESSAGE` and produces an `NTLM_AUTHENTICATE_MESSAGE` response. The client MUST then encapsulate the NTLM message, as defined in section [3.1.4.2](#), send it to the server, and transition to the `sent_command` state.

#### 3.1.5.3.1 Error from NTLM

If the NTLM software reports an error, the implementation of this extension MUST change its internal state to `completed_authentication` and fail the authentication. Handling of failures is specified in [\[RFC2554\]](#), section 4.

#### 3.1.5.3.2 NTLM Reports Success and Returns an NTLM Message

The NTLM message MUST be encapsulated and sent to the server. A change MUST NOT occur in the state of the client.

### 3.1.5.4 Receiving an SMTP\_AUTH\_NTLM\_Succeeded\_Response Message

When this message is received and the client state equals `sent_command`, the SMTP client MUST change its internal state to `completed_authentication` and consider that the authentication has succeeded. The client then takes any action it considers appropriate. This document does not mandate any specific course of action.

### 3.1.5.5 Receiving an SMTP\_AUTH\_Fail\_Response Message

When this message is received and the client state equals `sent_command`, the SMTP client MUST change its internal state to `completed_authentication` and consider that the authentication has failed. The client then takes any action it considers appropriate. This document does not mandate any specific course of action.

### 3.1.5.6 Receiving an SMTP\_AUTH\_Other\_Failure\_Response Message

When this message is received and the client state equals `sent_command`, the SMTP client MUST change its internal state to `completed_authentication` and consider that the authentication has failed. The client then takes any action it considers appropriate. This document does not mandate any specific course of action.

**Note** This response MUST be interpreted using the rules specified in [\[RFC2821\]](#). These rules include using the three-digit status code to infer whether the failure is permanent or temporary, whether or not to generate non-delivery notifications for messages queued on the client, and so on.

## 3.1.6 Timer Events

None.

### 3.1.7 Other Local Events

None.

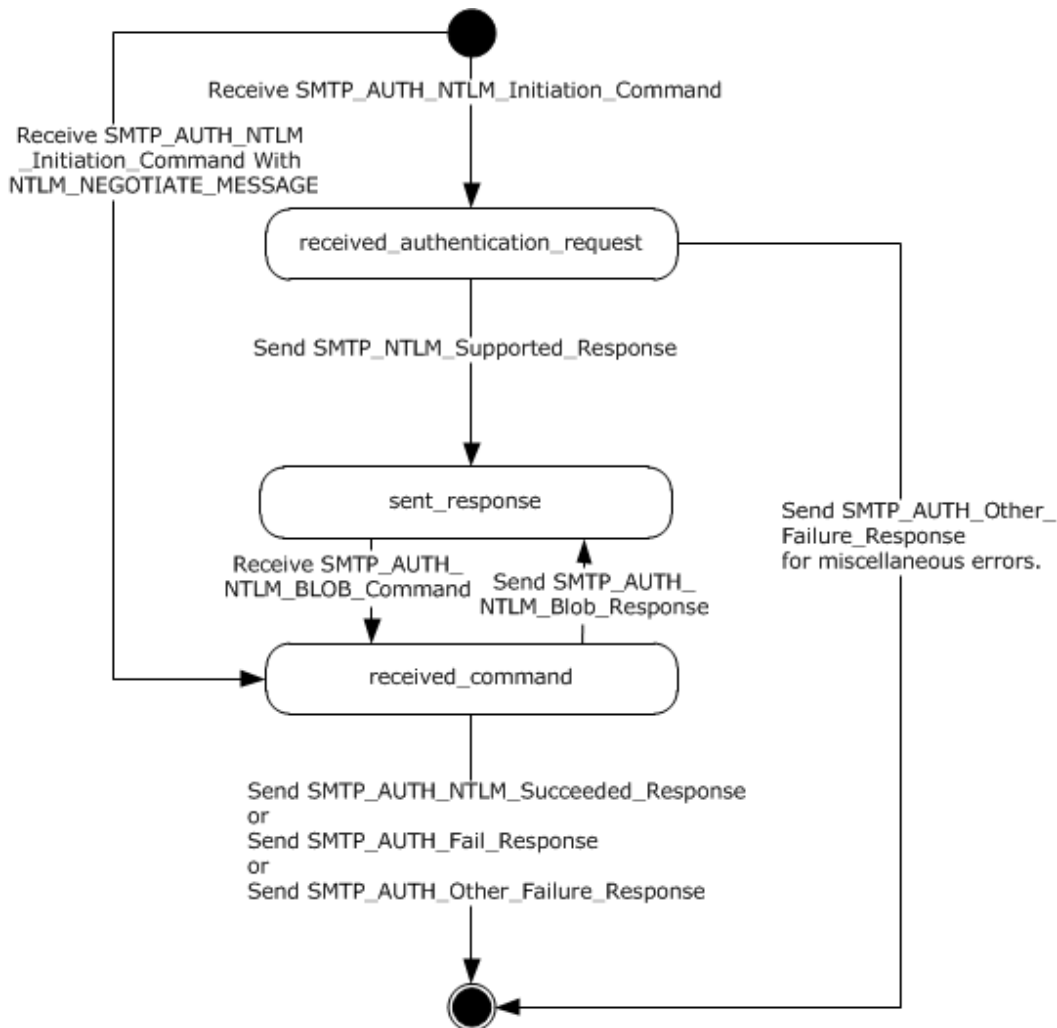
## 3.2 Server Details

This section specifies details of the SMTP server role. An implementation of the Simple Mail Transfer Protocol (SMTP) Extension MAY<3> support the server role.

### 3.2.1 Abstract Data Model

The SMTP state model is described in this section. A state machine is created and maintained for each client connection to the server.

#### 3.2.1.1 SMTP State Model



**Figure 3: SMTP NTLM authentication server state model**

The abstract data model for the NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension has the following states:

1. start

This is the state of the server before the [SMTP\\_AUTH\\_NTLM\\_Initiation\\_Command \(section 2.2.1.1\)](#) message has been received.

2. received\_authentication\_request

This is the state of the server after the SMTP\_AUTH\_NTLM\_Initiation\_Command message has been received.

3. sent\_response

This is the state entered by the server after it has sent an [SMTP\\_NTLM\\_Supported\\_Response \(section 2.2.1.2\)](#) or [SMTP\\_AUTH\\_NTLM\\_BLOB\\_Response \(section 2.2.1.3\)](#) message.

During this state the server waits for [SMTP\\_AUTH\\_NTLM\\_BLOB\\_Command \(section 2.2.1.7\)](#) from the client and transition the state to received\_response after receiving the SMTP\_AUTH\_NTLM\_BLOB\_Command.

The server comes back to this state after it has sent SMTP\_AUTH\_NTLM\_BLOB\_Response to the client.

4. received\_command

This is the state entered by the server after it has received the SMTP\_AUTH\_NTLM\_Initiation\_Command with NTLM\_NEGOTIATE\_MESSAGE or SMTP\_AUTH\_NTLM\_BLOB\_Command.

During this state the server passes the SMTP\_AUTH\_NTLM\_Initiation\_Command with NTLM\_NEGOTIATE\_MESSAGE or SMTP\_AUTH\_NTLM\_BLOB\_Command to the NTLM software. If the NTLM software returns SMTP\_AUTH\_NTLM\_BLOB\_Response message the server sends it back to the client.

The server transitions the state to sent\_response after it sends the SMTP\_AUTH\_NTLM\_BLOB\_Response.

The server comes back to this state after receiving SMTP\_AUTH\_NTLM\_BLOB\_Command.

The server MUST transition the state to completed\_authentication when it sends [SMTP\\_AUTH\\_NTLM\\_Succeeded\\_Response \(section 2.2.1.6\)](#) or [SMTP\\_AUTH\\_Fail\\_Response \(section 2.2.1.4\)](#) or [SMTP\\_AUTH\\_Other\\_Failure\\_Response \(section 2.2.1.5\)](#) to the client.

5. completed\_authentication

This is the state of the server upon successfully or unsuccessfully completing authentication. Section [3.1.5](#) defines the rules for how this state is reached. The completed\_authentication represents the end state of the authentication protocol.

This document does not address the behavior of SMTP in this state.

### 3.2.2 Timers

None.

### 3.2.3 Initialization

None.

### 3.2.4 Higher-Layer Triggered Events

None.

### 3.2.5 Message Processing Events and Sequencing Rules

The NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension is driven by a series of message exchanges between an SMTP server and an SMTP client. The rules governing the sequencing of commands and the internal states of the client and server are defined by a combination of [\[RFC2554\]](#) and [\[MS-NLMP\]](#). Section [3.2.1](#) completely defines how the rules specified in [\[RFC2554\]](#) and [\[MS-NLMP\]](#) govern SMTP authentication.

#### 3.2.5.1 Receiving an SMTP\_AUTH\_NTLM\_Initiation\_Command\_Message

When this message is received and the server state equals start, the server examines the received message to determine if the `[initial-response]` parameter is present in the message.

De-encapsulation of these messages by the server follows the logic:

1. Remove the <CR> and <LF> characters (ASCII values 0x0D and 0x0A).
2. base64 decode the SMTP data to produce the original NTLM message data.

There are two actions possible, depending on whether or not the client has included the `[initial-response]` parameter in this message:

1. If the client has included the `[initial-response]` parameter, the server MUST change its internal state to `received_command` and de-encapsulate the NTLM NEGOTIATE\_MESSAGE embedded within the `[initial-response]` and pass it to the NTLM software with the **GSS\_Accept\_sec\_context** call, as specified in [\[MS-NLMP\]](#) section 3.2.4. Further, the NTLM Authentication Protocol is used with the connection-oriented NTLM negotiation option.

The NTLM software does one of the following, as specified in [\[MS-NLMP\]](#):

- Report success in processing the message. The server MUST send a [SMTP\\_AUTH\\_NTLM\\_BLOB\\_Response](#) message to the client and change its internal state to `sent_response`.
  - Report that the authentication failed, which could be due to some other software error or message corruption. The server MUST change its state to `completed_authentication` and return an [SMTP\\_AUTH\\_Other\\_Failure\\_Response](#) message.
2. If the client has not included the `[initial-response]` parameter, the server MUST change its state to `received_authentication_request` and reply with the [SMTP\\_NTLM\\_Supported\\_Response](#) message if it supports NTLM and change its state to the `sent_response` state.

#### 3.2.5.2 Receiving an SMTP\_AUTH\_NTLM\_BLOB\_Command\_Message

Expected state is `sent_response`.

When the server state equals `sent_response` and on receiving this message, a server MUST change its internal state to `received_command`, de-encapsulate the message, obtain the embedded NTLM

message, and pass it to the NTLM software with the **GSS\_Accept\_sec\_context** call, as specified in [\[MS-NLMP\]](#) section 3.2.4.

De-encapsulation of these messages by the server follows the logic:

1. Remove the <CR> and <LF> characters (ASCII values 0x0D and 0x0A).
2. base64 decode the SMTP data to produce the original NTLM message data.

Once the message has been obtained, the NTLM software does one of the following, as specified in [\[MS-NLMP\]](#):

- Report success in processing the message and return an NTLM message to continue the authentication.
- Report that authentication completed successfully.
- Report that the authentication failed due to a bad user name or password, as specified in [\[MS-NLMP\]](#).
- Report that the authentication failed, which could be due to some other software error or message corruption.

For an overview of SMTP server authentication, see the SMTP server state model specified in section [3.2.1.1](#).

### **3.2.5.2.1 NTLM Returns Success, Returning an NTLM Message**

When this message is received and the server state equals `received_command`, the server MUST encapsulate the NTLM message, send it to the client, and change its internal state to `sent_response`.

### **3.2.5.2.2 NTLM Returns Success, Indicating that the Authentication Completed Successfully**

When this message is received and the server state equals `received_command`, the server MUST return the [SMTP\\_AUTH\\_NTLM\\_Succeeded\\_Response](#) message and change its internal state to `completed_authentication`.<4>

### **3.2.5.2.3 NTLM Returns Status, Indicating that the User Name or Password Is Incorrect**

When this message is received and the server state equals `received_command`, the server MUST return the [SMTP\\_AUTH\\_Fail\\_Response](#) message and change its internal state to `completed_authentication`.

### **3.2.5.2.4 NTLM Returns a Failure Status, Indicating Any Other Error**

When this message is received and the server state equals `received_command`, the server MUST return the [SMTP\\_AUTH\\_Other\\_Failure\\_Response](#) message and change its internal state to `completed_authentication`.

## **3.2.6 Timer Events**

None.

### 3.2.7 Other Local Events

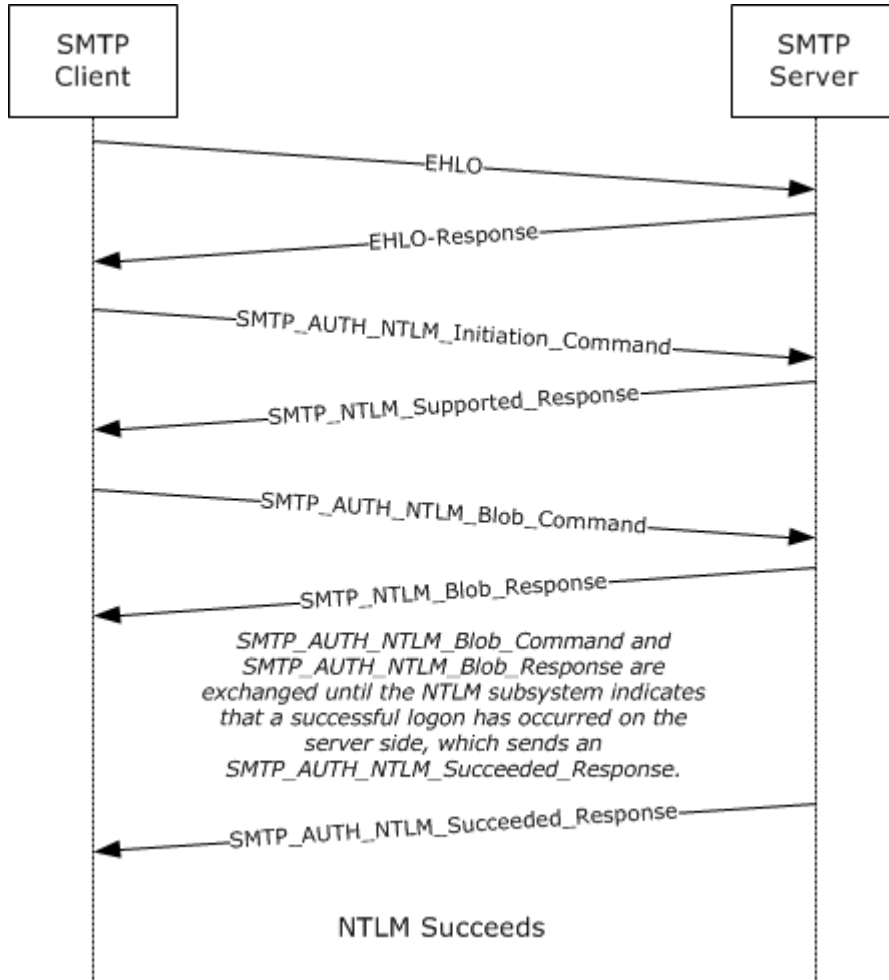
None.



## 4 Protocol Examples

### 4.1 SMTP Client Successfully Authenticating to an SMTP Server

This section illustrates the NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension with an example scenario in which an SMTP client successfully authenticates to an SMTP server using NTLM.



**Figure 4: SMTP client successfully authenticating to SMTP server**

1. The client sends an EHLO to the server. This command is specified in [\[RFC2821\]](#).

```
EHLO test.com
```

2. The server responds with an EHLO-Response (including the EHLO-keyword AUTH) to indicate that the authentication is supported. Among the parameters to the AUTH EHLO-response keyword is the keyword "NTLM", indicating that NTLM authentication is available.

```
250-exch-cli-66 Hello [127.0.0.1]
```

```
250-AUTH GSSAPI NTLM
250-TURN
250-SIZE 2097152
250-ETRN
250-PIPELINING
250-DSN
250-ENHANCEDSTATUSCODES
250-8bitmime
250-BINARYMIME
250-CHUNKING
250-VRFY
250 OK
```

3. The client then sends the SMTP AUTH command, [SMTP AUTH NTLM Initiation Command](#), initiating auth. In this example, the AUTH command being sent is without the optional [initial-response] data.

```
AUTH NTLM
```

4. The server sends the [SMTP NTLM Supported Response](#) message, indicating that it can perform NTLM authentication.

```
334 ntlm supported
```

5. The client sends an [SMTP AUTH NTLM BLOB Command](#) message containing a base64-encoded NTLM NEGOTIATE\_MESSAGE.

```
TlRMTVNTUAAABAAAAt4II4gAAAAAAAAAAAAAAAAAAAAAFAs4OAAAADw==
```

6. The server sends an [SMTP AUTH NTLM BLOB Response](#) message containing a base64-encoded NTLM CHALLENGE\_MESSAGE.

```
334 TlRMTVNTUAAACAAAFgAWADgAAAA1goriZt7rI6Uq/ccAAAAAAAAAGwAbABOAAA
ABQLODgAAA9FAFgAQwBIAC0AQwBMAEkALQA2ADYAAgAWAEUAWABDAEgALQBDAEwASQ
AtADYANGABABYARQBYAEMASAAtAEMATABJAC0ANGA2AAQAFgBlAHgAYwBoAC0AYwBSA
GkALQA2ADYAAwAWAGUAeABjAGgALQBjAGwAaQAtADYANGAAAAAA
```

7. The client sends an SMTP\_AUTH\_NTLM\_BLOB\_Command message containing a base64-encoded NTLM AUTHENTICATE\_MESSAGE.

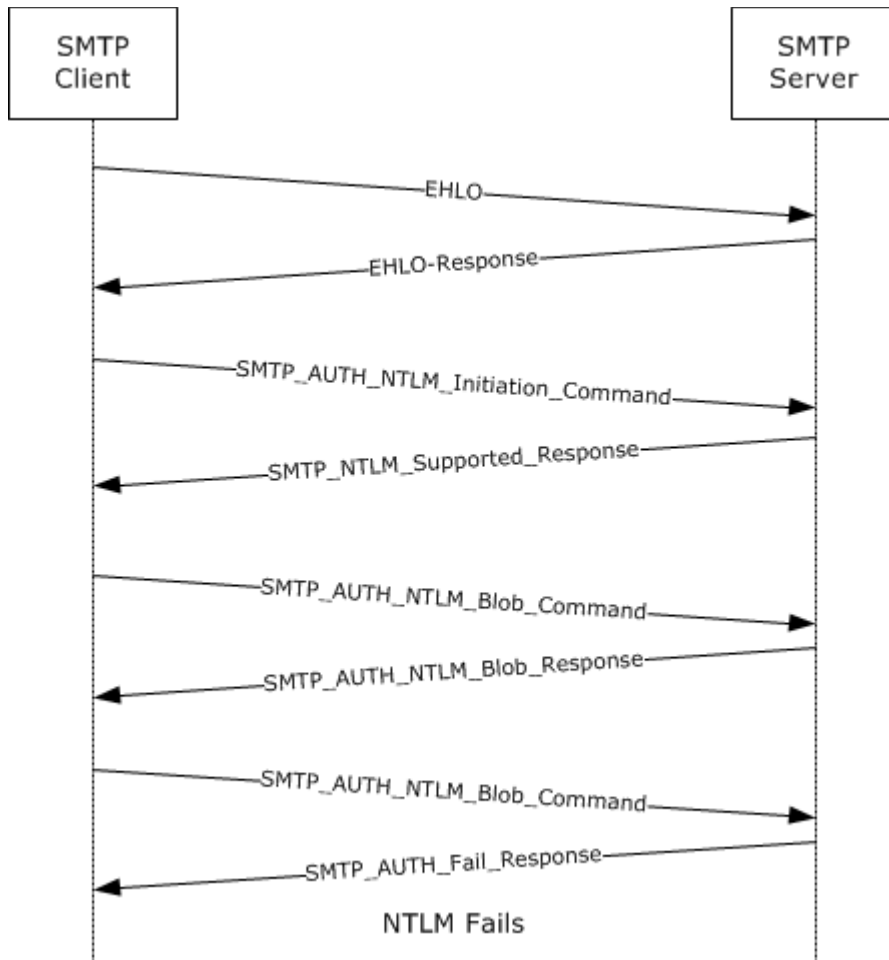
```
TlRMTVNTUAAADAAAAGAAAYAHwAAAYABgAlAAAABYAFgBIAAAACAAIAF4AAAAWABYAZgA
AABAAEACsAAAANYKI4gUCzg4AAAAPZQB4AGMAaAAtAGMABABpAC0ANGA2AHQAZQBzAH
QARQBYAEMASAAtAEMATABJAC0ANGA2AAZKkK42dvN2AAAAAAAAAAAAAAAAAAAAABVqC
zdJZ0NxuuMaNT5PPn5aZ6imuk9cPzkPUjEYNIRezKCGmTwS5G0=
```

8. The server sends an [SMTP AUTH NTLM Succeeded Response](#) message.

```
235 2.7.0 Authentication successful
```

## 4.2 SMTP Client Not Successfully Authenticating to an SMTP Server

This section illustrates the NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension with an example scenario in which an SMTP client attempts NTLM authentication to an SMTP server, and the authentication fails.



**Figure 5: SMTP client unsuccessfully attempts authentication to SMTP server**

1. As described in the previous example for unsuccessful AUTH, the SMTP client determines if the server supports NTLM authentication by sending the EHLO command and parsing the EHLO response.
2. The client sends an [SMTP\\_AUTH\\_NTLM\\_Initiation\\_Command](#) to the server.

```
AUTH NTLM
```

3. The server sends the [SMTP\\_NTLM\\_Supported\\_Response](#) message, indicating that it can perform NTLM authentication.

```
334 ntlm supported
```

4. The client sends an [SMTP\\_AUTH\\_NTLM\\_BLOB\\_Command](#) message.

```
TlRMTVNTUAAABAAAAt4II4gAAAAAAAAAAAAAAAAAAAAAFAs4OAAAADw==
```

5. The server responds with an [SMTP\\_AUTH\\_NTLM\\_BLOB\\_Response](#) message.

```
334 TlRMTVNTUAAACAAAFgAWADgAAAAIgoriYo7ENUsXagIAAAAAAAAAAGwAbABOAAA  
ABQLODgAAAA9FAFgAQwBIAC0AQwBMAEkALQA2ADYAAGAWAEUAWABDAEgALQBDAEWASQ  
AtADYANgABABYARQBYAEMASAAAtAEMATABJAC0ANgA2AAQAFgBlAHgAYwBoAC0AYwBsA  
GkALQA2ADYAAwAWAGUAeABjAGgALQBjAGwAaQAtADYANgAAAAAA
```

6. The client then sends an [SMTP\\_AUTH\\_NTLM\\_BLOB\\_Command](#) message.

```
TlRMTVNTUAAADAAAAGAAyAHwAAAAyABgAlAAAABYAFgBIAAAAcAAIAF4AAAAWABYAZgAAABAAEACsAAAAANYKI4g  
UCzg4AAAAPZQB4AGMAaAAtAGMABAbPAC0ANgA2AHQAZQBzAHQARQBYAEMASAAAtAEMATABJAC0ANgA2AIqeV65h  
hASwAAAAAAAAAAAAAAAAAAAHZHDVfwTU5ci0RY04eRmWy0/VWZfIfjsqdUu2WmxYUKy83PyxzbA8=
```

7. The server sends an [SMTP\\_AUTH\\_Fail\\_Response](#) message.

```
535 5.7.3 Authentication unsuccessful
```

## 5 Security

### 5.1 Security Considerations for Implementers

Implementers of the NT LAN Manager (NTLM) Authentication: Simple Mail Transfer Protocol (SMTP) Extension should be aware of the security considerations of using NTLM authentication (see [\[MS-NLMP\]](#) section 5.1).

### 5.2 Index of Security Parameters

Security parameter	Section
NTLM	<a href="#">2</a> and <a href="#">3</a>

## 6 Appendix A: Product Behavior

The information in this specification is applicable to the following Microsoft products or supplemental software. References to product versions include released service packs:

- Microsoft .NET Framework 2.0
- Microsoft .NET Framework 3.0
- Microsoft .NET Framework 3.5
- Microsoft .NET Framework 4.0
- Microsoft .NET Framework 4.5
- Windows 2000 operating system
- Windows XP operating system
- Windows Server 2003 operating system
- Windows Vista operating system
- Windows Server 2008 operating system
- Windows 7 operating system
- Windows Server 2008 R2 operating system
- Windows 8 operating system
- Windows Server 2012 operating system
- Windows 8.1 operating system
- Windows Server 2012 R2 operating system

Exceptions, if any, are noted below. If a service pack or Quick Fix Engineering (QFE) number appears with the product version, behavior changed in that service pack or QFE. The new behavior also applies to subsequent service packs of the product unless otherwise specified. If a product edition appears with the product version, behavior is different in that product edition.

Unless otherwise specified, any statement of optional behavior in this specification that is prescribed using the terms SHOULD or SHOULD NOT implies product behavior in accordance with the SHOULD or SHOULD NOT prescription. Unless otherwise specified, the term MAY implies that the product does not follow the prescription.

[<1> Section 1.5](#): A Windows SMTP server and SMTP client use Security Support Provider Interface (SSPI) to obtain and process NTLM messages. For more information on SSPI, see [\[SSPI\]](#).

[<2> Section 3.1.4.1](#): Windows-based email clients that use the ISMTPTransport interface, Office Outlook 2003, Office Outlook 2007, Outlook 2010, and Outlook 2013 do not send the NTLM\_NEGOTIATE\_MESSAGE with the SMTP\_AUTH\_NTLM\_Initiation\_Command message.

[<3> Section 3.2](#): Windows 2000, Windows XP, Windows Server 2003, Windows Server 2008, Windows Server 2008 R2, Windows Server 2012, and Windows Server 2012 R2 support the server role.

<4> [Section 3.2.5.2.2](#): A Windows SMTP server does not permit a client to authenticate using credentials for the user identified as the "BUILTIN\Administrator" account, for security reasons. Internally, the NTLM software reports to the SMTP server that the authentication succeeded, but Windows SMTP then checks the user credentials and fails the authentication, sending the [SMTP AUTH Fail Response](#) message even though NTLM actually succeeded the authentication.

For additional information on built-in accounts and groups, see "SID Values For Default Windows NT Installations", [\[MSKB-163846\]](#).

## 7 Change Tracking

No table of changes is available. The document is either new or has had no changes since its last release.



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